

NOTICE TO PROPERTY OWNERS

The City of Ashtabula recently updated City Code Chapter 937: Sewer Rates. Please note the following changes and contact the service billing department with any questions regarding delinquent amounts and/or the service billing account for the property on the attached bill; 440-992-7155 or servicebilling@ashtabulacity.com

All service billing accounts will be billed to the property owner. The Service billing department is in the process of updating account information by cross referencing City records for rental and vacant property as well as the County Auditor property owner records. Property owners can contact the service billing department to request duplicate bills be mailed to occupants or tenants of non-owner occupied properties. ***Please note the account will stay in the property owner's name.***

The City will begin certifying delinquent accounts more than once annually; any account due and unpaid after thirty days will be certified as delinquent and submitted to the County Auditor for assessment on the real property tax. ***One notice of unpaid amounts on inactive/closed accounts will be sent to mailing address on record prior to certification.*** Past due amounts are listed on the bill for all active accounts and not subject to such notification.